

Murrumbidgee Irrigation (MI)'s core business is delivery of water through an extensive integrated supply and drainage network, operating as an unlisted public company (limited by shares), owned by the irrigators we supply.

MI has an organisation-wide commitment to continuous improvement and conducting business in accordance with best practice principles of corporate governance beyond mere legislative compliance. As such, MI's approach is guided by Australian Standard AS8000: Good Governance Principles and is consistent with the ASX Corporate Governance Principles and Recommendations (CGPR), fourth edition.



Overview of governance framework

Ownership of the Company vests in its shareholders, all of whom are Company customers. Shareholders have adopted a constitution which sets out the manner in which the Company will operate in addition to regulatory requirements for incorporated entities. Shareholders have assigned responsibility for the Company's management to the shareholder appointed Board of Directors in the Company's Constitution.

MI has created a model for governance where all significant aspects are identified and placed in context, to enable the Company to find the appropriate balance between accountability, oversight and execution of company strategy, while operating within legal and social constraints.

The following diagram depicts MI's governance model, comprising the central governance structure and its supporting pillars, foundations, and overarching stakeholder interests.

Stakeholders

Customers, shareholders, community, staff, suppliers, government, regulators

Governance principles Ownership and authority Mechanisms Shareholders Integrity Constitution • AGM Accountability • Shareholder meetings & Stewardship Oversight, strategy and direction communications Transparency Board of Directors Delegation of authority **Governance codes** • Corporate Plan Strategy execution and business management • AS 8000 • Vision, mission and values Management ASX CG Council statements • Board Charter Regulatory • Code of Conduct • Corporations Act **Assurance & monitoring** • Organisational structure • Water Management Act • Management frameworks • Commonwealth Water Act Internal External • Internal control systems • Protection of the Internal Audit, QA, Compliance Auditors, Regulators • Policies & procedures **Environment Operations Act** Budget • Workplace Health & Safety Annual Report Reporting and disclosure • Licences

Our values **Accountability** Integrity Customers Respect **Teams** We do the right thing; We deliver excellent We own our actions We listen to others, We work together for a we behave honestly, service that is timely and are responsible for acknowledge their common goal, share openly and ethically in and consistent; we delivering what we needs and care for the what we know and do everything we do work together for the promise environment not compromise long term on safety How do we each behave? • I do what I say I'll do • I am honest • I actively listen to others • I admit my mistakes

Responsibilities and composition of the Board

The Board is the principal governing body of MI. The Board independently and objectively assesses the organisation's decisions and oversees the performance and activities of management against the Company's Corporate Plan and Risk Management Framework, providing a disciplined process for effectively managing risk to enable the achievement of business objectives.

The Board is responsible for a number of decisions including:

- Setting and approving the organisation's strategy, direction and financial objectives;
- · Appointing the Chair and Deputy Chair;
- Approving the financial statements;
- Appointing the CEO and evaluating the CEO's performance;
- Ensuring suitable leadership and resources;
- Monitoring and improving performance; and
- Ensuring adequate policies and procedures are in place to monitor and manage risk.

All Directors are appointed subject to the provisions of the Constitution of MI and the *Corporations Act 2001* (Cth). The Constitution provides that the Board may consist of up to eight Directors (with a minimum of three). Being four Member Directors, three Independent Directors and the Managing Director, if, by the Board's discretion, the Chief Executive Officer (**CEO**) has been appointed to the Board.

- Shareholder-elected Directors are directly elected for fouryear terms by shareholders in two voting classes, A class and B class.
- Directors appoint Independent Directors subject to shareholder confirmation at Annual General Meetings. Appointments can be for periods of up to four years.
- At intervals not exceeding two years, all Directors other than the Managing Director elect the Chair and Deputy Chair.

The Chair is responsible for leading the Board, ensuring proper briefing of Directors, facilitating Board discussions, and managing the relationships between Board members and employees, particularly the Company's CEO.

The Board has adopted a formal charter setting out its functions and responsibilities, which is reviewed annually. Matters specifically reserved to the Board are set out in its Charter. The Board has delegated a range of its powers, duties and responsibilities to its committees and management.

MI's Corporate Plan ensures that the stated objectives as set out in the Constitution and Board Charter are met. The Corporate Plan sets the future direction for the Company, helping to align all stakeholders in delivering a vision of 'Growing our future together – Customers, Company, Community'. The Board approves annual KPIs against the strategy with priorities, direction and performance targets set for MI within the parameters of the strategy. Monthly performance reports are prepared by management.

The Board and each Board Committee regularly conducts reviews of its past performance, future needs and succession plans. Periodically, these reviews are undertaken by an external party in order to provide an independent opinion of the Board's effectiveness and its governance practices.

Directors' interests and independence

At any one time, the four Member Directors will have interests in contracts with Murrumbidgee Irrigation Limited to own and deliver water. These contracts are based on normal customer terms and conditions.

All Directors declare any interests in matters relevant to the Company as they arise, and formally table standing disclosures of their interests at least annually. When matters are discussed in which a material personal interest might exist or be perceived to exist for an individual Director, that Director will excuse him or herself from the meeting and take no further part in decisions relating to those matters unless the remaining Directors determine that it is in the Company's best interests for the Director to participate.

Directors acknowledge that their overriding duty is to the Company and that Board decisions must be made in the best long-term interests of the Company. Directors and managers are required to place the Company's interests ahead of their personal business interests, and refrain from actions which constitute competing with the Company or taking personal advantage of information provided to them in their capacity as Directors. Our Constitution prohibits the Independent Directors and the Managing Director from holding voting shares in the Company.

In addition, the Board has determined that Independent Directors and the CEO may not own or trade water entitlements in the Southern Connected Basin. Leadership team members may only hold voting shares in the Company if formally approved.

Directors' remuneration

At the Annual General Meeting held on 7 November 2016, shareholders approved a change to the method of remunerating Directors. Aggregate remuneration is limited through an annual cap for Directors' fees, escalating by CPI at the start of each year. Within this pooled amount, Directors will collectively determine the remuneration to be paid to each individual Director, having regard to their duties and responsibilities. The amount of remuneration paid to, and divided amongst, the directors may be less than or equal to the pooled amount.

Director induction, continuing education and access to information

The Company has a formal induction process for new Directors, involving meetings with the Chair, CEO and Leadership team, as well as a general tour of operations.

Directors also undertake compliance training to ensure a high-level understanding of the organisation's key legal and compliance obligations. Directors regularly receive current knowledge updates including from external providers. Directors are required to become members of, and to undertake training provided by, the Australian Institute of Company Directors and other professional organisations, which add to the value, capability, and competency of Directors.

Senior executives provide the Board with information to allow it to make decisions on an informed basis and attend meetings at the request of the Chair. Directors are entitled to obtain reimbursement of the reasonable costs of any independent advice obtained in respect of their office. If a Director wishes to obtain independent external advice, then they must notify the Board before seeking that advice and obtain the prior approval of the Chair, whose approval shall not be unreasonably withheld.

Board Skills Matrix

The Board Skills Matrix summarises the range of essential knowledge, experience and skills assessed as ideal for the MI Board to hold in order to drive the current strategic direction and effectively govern. The Board considers that its current members have an appropriate mix of skills and experience to discharge its responsibilities and deliver on MI's strategic objectives.

Key skill	Demonstrated by these attributes
Water and irrigation industries	Good working knowledge of, and ability to influence, the structure, operations and challenges of water policy and the irrigation industry.
Financial / commercialisation	Demonstrated achievements in financial management, commerce, investment management and internal control systems.
Engineering, infrastructure, construction, and project management expertise	Knowledge and experience in infrastructure and engineering, including the prioritisation, delivery, and management of investments in infrastructure assets.
Risk management expertise	Proven knowledge, background, experience balancing commercial imperatives with the agreed risk appetite in delivering company objectives.
Organisational culture and strategic HR management	Experience and ability to promote and monitor MI's culture; and mentor, support and evaluate the performance of the CEO and oversee and provide input to strategic human resources management.
Information systems and data management	Knowledge and experience in information and control systems including systems integration, cybersecurity, data driven decision making and customer information management
Corporate and business governance	Skills, knowledge and experience in contemporary corporate governance and ability to apply those skills, knowledge and experience to MI.

Board Committees

The Board has three standing committees, including the Audit and Risk Committee, Remuneration and Nominations Committee and Operational Risk Committee. Each Board Committee has a Charter (approved by the Board) outlining its role and composition.

The Board annually reviews the effectiveness and composition of its committees. The Charters are reviewed annually to ensure that the role and responsibilities of each Committee are consistent with MI's strategic and operational objectives. The respective compositions and details of meeting attendance of the committees are set out in each Annual Report.

Audit and Risk Committee

This Committee assists the Board with financial reporting matters, internal and external audit processes, and oversight of risk management, governance and compliance. It also reviews and provides feedback on key areas of financial, operational and strategic risk. During 2019, a working group of Independent Directors to oversee investment management and governance was formed. The Company Chair is not eligible to chair this Committee.

Remuneration and Nominations Committee

This Committee advises the Board on strategic employment and remuneration issues. In particular, the Committee assists the Board with the recommendation on candidates for Chief Executive Officer, reviews leadership team succession planning and makes decisions on recruitment of leadership team executives (aside from the CEO).

In addition, the Committee manages the process for attracting and assessing suitable applicants for Independent Director positions with consideration for the Board's skills and experience requirements and succession planning needs; and oversees Directors' remuneration arrangements.

Operational Risk Committee

The Operational Risk Committee oversees the Company's critical infrastructure assets strategy, planning and management functions, including planned asset maintenance and long-term infrastructure renewal and funding. In 2021, the Committee expanded its purpose to also oversee operational risks, such as safety and environmental risks, in addition to delivery of capital projects.

In addition to the standing committees, the Board establishes advisory committees or working groups from time-to-time if a particular need is identified.

Management, performance and remuneration

Chief Executive Officer

The CEO is appointed by the Board and is responsible for the management of MI in accordance with the approved strategy, policies and delegated authority. The CEO is accountable for ensuring that the Board is provided with any relevant strategic options, policies and financial issues on which to deliberate, and with the necessary administrative support to enable the Board to operate effectively.

The Board, at its discretion, may appoint the CEO to the Board as Managing Director. The Board may invite the CEO and management to attend Board or Committee meetings at its discretion.

The Company Secretary

All Directors have access to the Company Secretary who is appointed by the Board. The Company Secretary reports to the CEO and is accountable to the Board, through the Chair, on governance matters.

Team structure

MI's CEO is supported by a leadership team of six who, along with their teams, assist in running the business and delivering on strategic objectives under functional areas including Operations, Asset Delivery, Customer Service, Finance, Information Systems, and People and Policy.

Performance management and remuneration

The CEO and all senior executives have written agreements with MI that set out the terms of their appointment and job descriptions.

All staff and management, including the senior executives of MI, are subject to annual performance planning and reviews. They are assessed against achievement of their job specifications and goals, contribution towards specific business and strategic objectives, and adherence to MI's values and culture.

The Board has ultimate approval of remuneration changes that have been assessed, advised and benchmarked, and approves remuneration of the CEO and direct reports. Executives of MI, including the CEO, have an at-risk component of their remuneration that is tied to both their own performance and that of the organisation.

Culture, values and diversity

Directors, members, senior executives, and employees of MI are required to act lawfully, ethically and responsibly in accordance with the highest standards of honesty and integrity in such a way so as to safeguard and protect the reputation of the organisation.

MI's culture and decision making is underpinned by its corporate values and behaviours. MI has continued to invest in promoting its internal culture and corporate values, reflecting accountability to shareholders and the wider stakeholder community. This recognises that to support ethical codes, it is necessary to demonstrate and continually practice behaviour that reinforces its values.

The Remuneration and Nominations Committee of the Board also plays an important role in assisting the Board to fulfill its commitment its statutory, corporate governance and oversight responsibilities relating to the people, remuneration and culture of MI.

Code of conduct

The Code of Conduct, which amongst other things sets out expected standards of behaviour, is approved by the Board, and is given to all new Directors and employees. The Code of Conduct provides guidance for Directors and all MI employees.

Reporting of issues and whistle blower protection

The MI Whistleblower Policy & Procedure, complemented by our Code of Conduct and Managing Misconduct Policy, encourages our employees, contractors, former employees, officers, service providers and suppliers to raise any concerns about our activities or behaviours that may be unlawful or unethical.

MI is committed to upholding the intention of the law by providing a safe and transparent process for Whistleblowers to report instances of corporate misconduct, or an improper state of affairs involving MI or a related body corporate of MI.

Our Leadership team is committed to supporting anyone reporting wrongdoing, and protecting their dignity, wellbeing, career and reputation. A person can raise a concern using our whistleblowing channels, including our external and independent whistleblowing service provider, "Your Call" which enables anonymous reporting.

Inclusion and diversity

MI promotes inclusion and diversity across the organisation with regard to age, gender, ethnicity and the cultural background of its Directors, Committee members, leadership team and employees.

MI is committed to gender balance within its operations and annually submits its Workplace Gender Equality Agency (WGEA) public report. A number of policies and strategies are deployed to encourage gender diversity in all areas of MI's operations including offering flexible working arrangements, parental leave and strategies to identify and develop high potential women, and 'gender blind' promotion and recruitment processes.

To maintain an environment conducive to women progressing within the organisation a program of ongoing internal training and mentoring for emerging leaders is in place.

The Remuneration and Nominations Committee assists the Board in determining the skills required on the Board and the criteria for appointment to the Board of Independent Directors, using the Board Skills Matrix as a benchmark.

Identifying and managing risk

Risk management is a key aspect of MI's governance arrangements. The goal of MI's risk management processes and structures is to maximise opportunities to achieve objectives and goals without exposing the organisation to unnecessary risk. MI's risk framework is based on ISO 31000 and compliance framework ISO 19600.

The Board has overall responsibility for the oversight of risk management including determining the risk appetite for MI and the approval of the Risk Management Framework and related policies. The Framework, which includes legal and regulatory strategic, financial, reputational, people and culture, and business /operations, ensures appropriate management of opportunities while taking into account actual or potential risks.

The Audit and Risk Committee assists the Board in providing objective, non–executive review and oversight of the approved Risk Management Framework and related policies, to ensure risks are being actively managed within the risk appetite. As well as ensuring compliance obligations are met, and that the Company's insurance program is adequate given the insurable risks associated with its business.

MI has a Board approved Risk Appetite Statement that articulates the amount of risk, acceptable or to avoid, in pursuit of the strategy and the approach taken to meet this risk appetite. The Risk Appetite Statement enables the Board and management of MI to be aligned on risk management and to identify, assess and treat risks related to the achievement of objectives whilst remaining within the Board's approved appetite for these risks.

This includes:

- Making decisions that reflect the taking of appropriate risk for appropriate reward, leveraging the right controls;
- Creating a sound risk culture that is embedded throughout the organisation;
- Continually improving and maturing the management of risk; and
- Always Satisfying corporate governance.

MI adopts a risk-based approach to managing its legal and regulatory obligations and seeks to build positive relationships with regulators. It has no tolerance for intentional breaching of laws and regulations.

The Internal Audit function reports directly to the Audit and Risk Committee.

Integrity of financial reporting

The Board has processes to verify the integrity of its corporate reports.

The Audit and Risk Committee assists the Board with financial reporting matters. The Committee's work on the verification of the integrity of the Company's corporate reports may also include examining non-financial reporting on such matters such as failure to promote continuous improvement or manage the health and wellbeing of MI employees, privacy breaches, legal or regulatory action. Non-financial reporting ensures greater transparency and leads to improved management and operational decisions.

Receipt of financial statements

Each year, before financial statements are approved, management provides representation letters to both the Board and external auditors expressing an opinion as to whether, in accordance with the *Corporations Act 2001* (Cth), the financial records have been properly maintained; and whether the financial statements (and notes) for the financial year comply with Australian Accounting Standards – Simplified Disclosures and Interpretations; and give a true and fair view of MI's financial position and performance; and that the opinion has been formed on the basis of a sound system of risk management and internal control which is operating effectively.

External Auditors

External Auditors, Grant Thornton, were appointed as MI's external auditor in 2014. The performance of the external auditor is reviewed annually by the Board with advice from the Audit and Risk Committee. An analysis of fees paid to the external auditor, including a breakdown of any non-audit fees paid or received by the auditor, is provided in the notes to the financial report in each Annual Report.

The Audit and Risk Committee has developed principles for the supply of non-audit services. The external auditors provide an annual declaration of their independence to the Company. A representative from the external auditor attends the Annual General Meeting and is available to answer audit-related questions.

The Audit and Risk Committee undertakes a review of the terms of engagement of the external auditor and the rotation of external audit engagement partners, before deciding to re-appoint the existing audit firm or seek tenders on the open market

Shareholder Communication

The Board has committed to improved disclosure and communication to provide greater transparency to Shareholders.

MI provides Shareholders with timely access to information about performance, governance, activities, and changes in legislation that may impact on the effective operation of the organisation. Primary communication channels include the website and email via Link Market Services Limited, as well as via regular customer newsletters and website updates. Link Market Services Limited have been engaged by MI to host MI's share registry and to be the primary point of contact for shareholder communications.

Shareholders may elect to receive and send information electronically or in physical format. Link Market Services Limited has a dedicated email address (MI@linkgroup.com) and a dedicated phone number (1300 658 099) for Shareholders to update their preferences.

Information about the organisation including the Constitution, Annual Reports, this Corporate Governance Statement, the Board, Committees and profiles of the Directors and senior executives are available on the Company website, in addition to other shareholder specific information including fact sheets. Annual Reports include detailed financial and non-financial reporting.



