December 2023 update



What's happening with the season?

If the first few months of the 2023/24 season are any indication, with high early season allocations and plenty of crops in the ground, it looks like being a big water year for MIA irrigators.

Our September customer cropping survey indicators point towards water deliveries tipping over 750GL in 2023/24, with over 280GL already delivered up until the end of November (compared to 42GL the same time last season).

From the survey:

- •Rice and Cotton are looking similar to last year
- •Horticulture is also similar, and
- •Cereals could see a slight increase.

Our Customer Operations Centre hours are 6am-11pm, 7-days a week, during the summer period. We can also extend our hours to align with increases in customer demand.

Contacting the Customer Operations Centre is as simple as calling 02 6962 0200 and pressing 1 when prompted.

As usual we are available for Supply and Drainage issues outside of Customer Operations Centre hours- simply follow the same process as above and you will be diverted to our after hours on-call.

We have been introducing some changes in stages across the network to ensure that customers receive water when you need it, and our Customer Operations Centre will soon be all customers main point of contact for water orders.

There will be a Division Operator assigned to your area who will be responsible for checking over the channel system and completing our automation maintenance programs.

This means there will always be someone in your area for our Control and Automation staff to contact for quick response to supply issues, where required.

Please continue to place your water orders via EASYWATER.





Water delivered

Water delivery - monthly totals

Item (GL)	YTD Nov 23	(ML)	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23
Water deliveries	281	By month	2,090	34,970	68,526	85,064	90,398
Enhancements	50	Cumulative	2,090	37,060	105,586	190,650	281,048



Customer accounts

Allocations are sitting at 54% for general; 95% high security and 100% town licences.



Supplementary water delivered to customers 27GL



Allocation trade volumes YTD

Into region: 130GL Out of region: 45GL



Landholdings

3,120



Area planted to specific crops (YTD)

1 Dec 2023	
Crop	Total area (ha)
Citrus	6,892
Cotton	10,862
Nuts	7,306
Other crops	0
Other fruits	965
Plantation	84
Rice	21,148
Summer cereals	2,374
Summer oilseeds	63
Summer pasture	1,711
Vegetables	1,864
Vines	14,675

What's happening with customers?

One step closer to full automation



Following completion of our 2023 winter works program 94% of the MIA system is now fully automated.

The winter works program included the automation of 275 outlets and 117 regulators, the refurbishment of 6.5 kilometres of channels, and the installation of 5.5 kilometres of pipelines, as part of our ongoing Automation Project.

Our automation program is continuing in season when we can, with a focus on minimising any impacts to supply.

Data helping maintenance scheduling

We are starting to see the benefits of a data tool developed to assist us when scheduling maintenance across the network.

Using this tool, we can forecast sections of the system that are likely to have potential impacts for customers via higher silt loads and prioritise maintenance in these areas. We have also been desilting channels off the back of recent automation works, which gives us a baseline set of data.

This will enable us to utilise this same data tool on these channels in the future.

What's happening with the environment?

Managing weeds



We have over 3,000kms of supply and drainage channels across the MIA to maintain, and tasks are prioritised according to:

- 1. Safety of our customers, staff and community
- 2. Supply or drainage impacts, and
- 3. Works program efficiency.

We support customers seeking to reduce and/or manage vegetation on the channel banks adjacent to their properties. Where safe to do so, effective mechanical and/or chemical controls can improve both farm and irrigation operations and access

What's happening with MI?

New faces on the Board



In a changing of the guard at our recent AGM, shareholders supported the appointment of new Independent Director, Niall Blair, and welcomed new Member Director, John Houghton Also, Tracey Valenzisi is the new MI Chair, following Hayden Cudmore's retirement from the Board.

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