

## How to cancel an order



### METHOD ONE

Navigate to Home

The screenshot shows the 'Order Details' page for order #729343. The left sidebar contains a navigation menu with 'Home' highlighted in a red box and a red arrow pointing to it. The main content area shows order details for Murrumbidgee Irrigation Limited, including property 2162807 and a confirmed status. A 'Water Availability' chart is visible on the right.

Select order from 7 day order overview

The screenshot shows the 'Home' page with a 'My Orders' calendar view. A red box highlights an order card for 2 ML on Thursday, 18th, with a red arrow pointing to it. Below the calendar is a 'Usage by Property' bar chart and a 'Current Flow' section.

Click Cancel Order

The screenshot shows the 'Order Details' page for order #729343. A red box highlights the 'CANCEL ORDER' button in the top right corner, with a red arrow pointing to it. The page content is identical to the previous screenshot.



Click Yes on pop up confirmation

**Order Details**

#729343  
M1628G/1  
PENDING

Operator: MURRUMBIDGEE IRRIGATION LIMITED  
Property: 2162807  
Lodged: 16/04/2024, 11:20  
Confirmation Status: Confirmed

**Cancel Order**  
You are about to cancel order #729343. Proceed?

**Water Availability**

Scheduled Orders - Now

Start	Duration	ML/d
18/04/2024 00:00	18/04/2024 12:00	0.5
19/04/2024 00:00	19/04/2024 12:00	0.5

## METHOD TWO

Navigate to Orders

**Home**

CREATE ORDER

**My Orders**

Tue 16	Wed 17	Thu 18	Fri 19	Sat 20	Sun 21	Mon 22
15 ML Y1A/1 17:00 1 day		2 ML Y1A/1 08:10 1 day	2 ML M1628G/1 11:00 1 day			

**Usage by Property**

Property	Used	Remaining
1000101	197	803
2162800		
2162807	188	812
4001100		

**Current Flow**

M1628G/1	Y1A/1
0 ML/d	0 ML/d

05/02/2024, 02:54

<https://customerconnecttest.mirrigration.com.au/customer-connect/orders>

Click three dots to the right of the specific order

**Orders**

ML/d

Start ↑    Finish    Volume    Property    Outlet    Lodged    Status    Order #

16/04/2024, 17:00	17/04/2024, 17:00	15 ML	1000101	Y1A/1	01/03/2024, 11:24	PENDING	729199	⋮
18/04/2024, 08:10	19/04/2024, 08:10	2 ML	1000101	Y1A/1	16/04/2024, 10:10	PENDING	729339	⋮
18/04/2024, 11:00	19/04/2024, 11:00	2 ML	2162807	M1628G/1	16/04/2024, 11:20	PENDING	729343	⋮
24/04/2024, 05:00	26/04/2024, 05:00	50 ML	2162807	M1628G/1	26/03/2024, 10:50	PENDING	729270	⋮



Click Cancel

Click Yes on pop up confirmation

Start	Finish	Volume	Property	Outlet	Lodged	Status	Order
16/04/2024, 17:00	17/04/2024, 17:00	15 ML	1000101	Y1A/1	01/03/2024, 11:24	PENDING	729339
18/04/2024, 08:10	19/04/2024, 08:10	2 ML	1000101	Y1A/1	16/04/2024, 10:10	PENDING	729343
18/04/2024, 11:00	19/04/2024, 11:00	2 ML	2162807	M16286/1	16/04/2024, 11:20	PENDING	729343
24/04/2024, 05:00	26/04/2024, 05:00	50 ML	2162807	M16286/1	26/03/2024, 10:50	PENDING	729270

To cancel an order you're in the process of lodging complete these simple steps.

Scroll to the top of the new order page.

Click Cancel

**Create Order**

Outlet\*  Property\*

**Flows**

Start	Duration	ML/d
17/04/2024, 11:53	1 day 0 hour	0

Finish: 18/04/2024, 11:53  
Totals: over 1 day

**Note**

Leave a note