

How to view your messages



Navigate to Messages

The screenshot shows the MI Connect Home page. On the left is a navigation menu with the following items: Home, Orders, Service Point, Water Account, Meter Readings, Messages (highlighted with a red box and a red arrow pointing to it), My Account, Change Passw..., and About. The main content area shows a 'Home' header with a 'CREATE ORDER' button and a message: 'There are no orders in the next 7 days.' Below this is a 'Current Flow' section with two cards: 'M16286/1' showing '0.00 ML/d' and '26/03/2024, 02:54', and 'Y1A/1' showing '0.00 ML/d'.

View message details

The screenshot shows the MI Connect Messages page. On the left is the same navigation menu as in the previous screenshot. The main content area has a 'Messages' header with 'COMPOSE', 'INBOX', and 'SENT' buttons. Below is a table of messages:

From	Message	Date ↓
STAFF-GULLONI, ANTHONY	This is a test message	22/04/2024, 11:32
STAFF-GULLONI, ANTHONY	Welcome to Customer Connect	26/03/2024, 08:25
STAFF-GULLONI, ANTHONY	Welcome to customer connect	26/03/2024, 08:23

The first row of the table is highlighted with a red box.

Click to see full message

The screenshot shows the MI Connect Messages page with the first message from the previous screenshot selected. The message header shows 'From: STAFF-GULLONI, ANTHONY' and 'Sent 26/03/2024, 08:25'. The message body contains the text: 'Welcome to Customer Connect'.