

What is Your Call?

Your Call provides whistleblowers, who are not comfortable using internal pathways, with a confidential and independent process for reporting wrongdoing.

Your Call provides 24/7 online reporting and a telephone hotline for whistleblowers to report, anonymously if preferred, wrongdoing at any level of the organisation. Further to this, Your Call can securely receive evidence/supporting documents and will facilitate ongoing communication between the whistleblower and the organisation.

Is Your Call really an independent reporting pathway?

Yes. Your Call is an independent business specialising in providing 24/7 whistleblowing solutions to organisations.

Although engaged by the organisation, Your Call operates in the interest of the whistleblower by securely receiving confidential information, objectively reporting to the organisation and ensuring the correct processes are followed.

When Your Call is engaged by an organisation, it demonstrates the senior leadership team are committed to developing a speak up culture.

If I feel it appropriate to do so, how do I stay truly anonymous throughout the process?

When making an online or telephone report, the whistleblower will be provided with a Disclosure Identification Number (DIN) and prompted to create a unique password. The DIN will allow the whistleblower access to communicate with Your Call or log into your Message Board portal.

From here, the whistleblower will be made aware of their ability to provide their identity or remain anonymous.

The organisation's policies and procedures will include further information around anonymous reporting, relevant legislation and internal protections.

What will happen to my disclosure once I report to Your Call?

Once a disclosure has been received, Your Call will review the information before notifying the nominated Whistleblower Protection Officers at the organisation.

If the whistleblower has nominated a certain Whistleblower Protection Officer as being involved in the disclosure, Your Call will activate a secondary notification process and bypass that individual.

If further information or evidence is required from the whistleblower, Your Call will request these items via the Message Board before notifying the organisation.

Once submitted, the organisation will investigate the disclosure in accordance with the relevant policies.

Can I communicate with Your Call, and the organisation, after I make a report?

Yes, via the Message Board available at www.yourcall.com.au/report. The whistleblower is encouraged to regularly check the Message Board for status updates and new messages from Your Call and/or the organisation.

The Message Board also allows the whistleblower to securely submit supporting documentation and evidence.

How am I protected from victimisation after making a disclosure?

The organisation's Whistleblowing Policy sets out the protections provided to whistleblowers against victimisation.

In the first instance, whistleblowers should follow the steps as outlined in the policy for reporting victimisation.

If whistleblowers do not feel comfortable reporting internally, they are encouraged to report allegations of victimisation directly to Your Call. Your Call acts as an intermediary on the Message Board to ensure communication is effective.

For further information on how to lodge a report, please [follow this link](#). Alternatively, [please click here](#) if you are ready to proceed.
