

MI Newsletter April 2020

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April 2020

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Message from the CEO

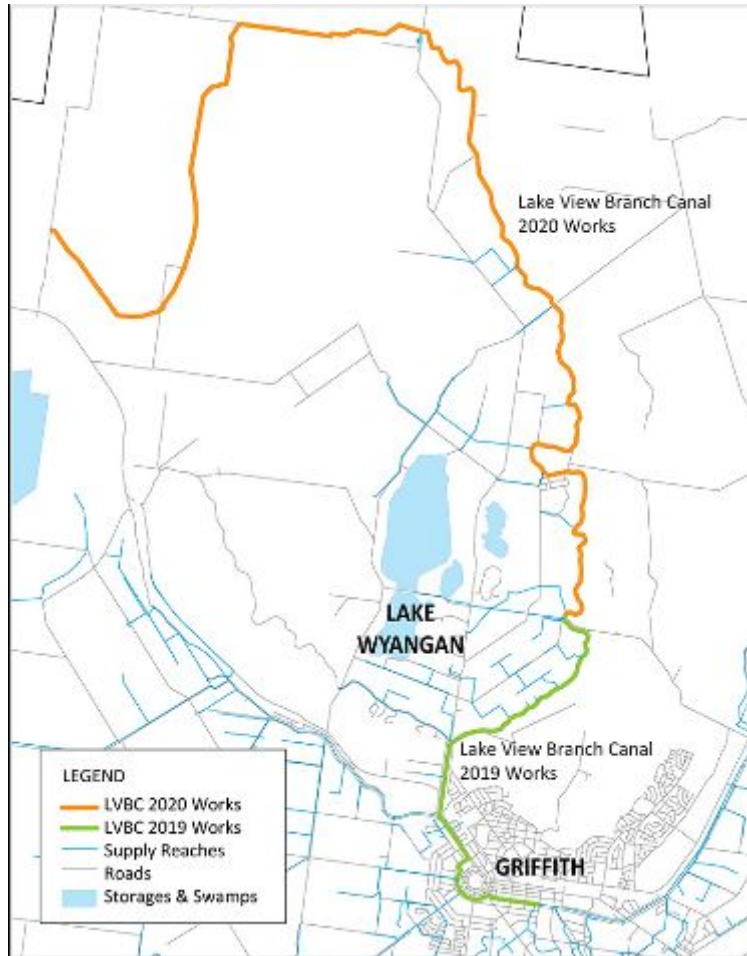
During these challenging, and constantly changing times we want to thank our customers for their support and understanding. As flagged in recent weeks, MI has introduced certain measures to ensure that the organisation can safely continue to provide its services to the community, albeit being delivered in a different way.

We are pleased to say that our team and our customers have adapted well to the new mode of working and MI is continuing to operate effectively. Read our update below to see how our team has been busy delivering during March.

I would like to take this opportunity to wish everyone a safe and happy Easter.

[Read more ...](#)

Lake View Branch Canal expansion stage 2



Lake View Branch Canal map

Stage 2 of the Lake View Branch Canal (LVBC) expansion project is being delivered in the upcoming 2020 winter works period. The LVBC expansion project is a result of customer interest in increasing the capacity of this system, with Stage 1 delivered during the 2019 winter works period.

Stage 2 construction works will commence in May 2020 for completion by the end of September. Works include the upgrade of regulators, bridges and escapes.

[Read Factsheet](#)

Continued customer services and COVID-19

In order to protect our employees, customers and the broader community, our offices are now operating by restricted access, meaning that we are closed to customers and visitors other than via appointment. Customers are welcome to call one of our Customer Service team on (02) 69 620 200 for assistance or to make an appointment.

Your Questions Answered

What is unauthorised access and why is it an issue?

Unauthorised access is when a person or business takes water from any part of the Murrumbidgee Irrigation system without it being paid for or recorded. For us to deliver water in the best possible way, we need to account for all access - it is important that all access is authorised to avoid any regulatory issues and ensure that the cost of delivery is shared fairly among all customers.

We work together with our customers to ensure everyone gets and pays for, their fair share. You can help us to count every drop by ensuring that your supply point is properly authorised. Contact us on (02) 6962 0200 to discuss options.

Read the Unauthorised Access Fact Sheet





WATER

MI water flows

MI WATER FLOWS		
	March (ML)	YTD (ML)
Deliveries	15,910	263,087
Trade IN	6,789	66,860
Trade OUT	3,776	114,780
Trade Internal	6,076	148,323

MI OPERATIONS

MI providing an essential service

Despite our offices being physically closed to the public, we remain open for business and fully operational. The NSW government has confirmed that Murrumbidgee Irrigation provides an Essential Service to the MIA. So we will adapt our services and processes as circumstances change to continue to meet the needs of our customers during the COVID-19 crisis.

Find out more

INDUSTRY NEWS

Outlook for 2020 - 2021

NSW Department of Planning, Industry and Environment provided a 'Outlook for 2020-21' with their Water Allocation Statement in mid-March.

It is forecast at this stage that high security allocation should receive 95% of entitlement in accordance with the water sharing plan and carryover commitments will be met on 1 July. General security allocations are likely to start at 0% if conditions remain dry. In the highly unlikely event that worse than extreme dry conditions unfold for the remainder of this water year, a small shortfall could present on 1 July and be shared across accounts with high security, conveyance and carryover water.

Revised outlooks will be provided in mid-April and mid-May and will become more reliable as the forecast period reduces.

Sustainable Irrigation Awards

The Trailblazer Sustainable Irrigation awards are designed to recognise those farmers who are making a difference in their irrigation operations and will celebrate excellence by recognising farmers leading the way in responsible irrigation, innovative water management and environmental stewardship. You might like to consider making an application and be in the running to receive a range of prizes.

Read more



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