



Murrumbidgee Irrigation

DPI Water Allocations

Stock & Domestic	100%
Town	100%
High Security	95%
General Security	33%

AS AT 15 SEPTEMBER 2017

Storages at 30 November 2017

Burrinjuck	62%
Blowering	55%

EASYWATER

www.mirrigration.com.au
Freecall 1800 822 450

Customer survey

We have been conducting our annual customer satisfaction survey throughout November. The 10-minute survey is being conducted by an independent agency, the NTF Group. If you have already been contacted thank you for taking time to help us shape the services we provide into the future. The survey will ask about your level of satisfaction as it relates to our service, products, pricing, operations and value for money. The person on the phone should identify themselves by name and that they are working on behalf of the NTF Group for Murrumbidgee Irrigation. If you are concerned about the legitimacy of the calls contact us on (02) 6962 0200.

Our privacy statement can be downloaded from our website: www.mirrigration.com.au

Contact MI if you no longer wish to receive this newsletter.

NEWS IN BRIEF

NOVEMBER 2017 Newsletter

Sturt Canal shutdown 2018

In 2017/18, we will be undertaking modernisation works throughout the south-western part of our network as part of our shift to automation. While some works are being done throughout the current irrigation season, to complete the major works we are anticipating an extended 2018 winter shutdown period. Areas impacted include the Sturt Canal and Benerembah channel systems, as well as the Tabbita and Wah Wah districts.

We will also be undertaking automation works in Widgelli and Bilbul. Options to complete some of these works in-season, from February 2018 onwards, are being investigated. This will require close coordination with customers and the use of pumping options to maintain supply.

If you have any questions or would like more information on the modernisation works or expansion opportunities please call (02) 6962 0200.

Wah Wah S&D project update

Materials for the Gunbar Water pipeline have been delivered to the main pump station this week in readiness for the start of construction works.

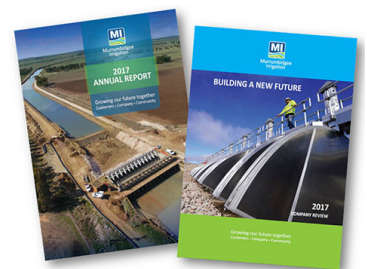
Customers have also commenced installation of their on-farm pipelines, tanks, troughs and telemetry ready for connection to Gunbar Water pipeline in 2018.



AGM overview

Around 120 MI shareholders attended our nineteenth Annual General Meeting (AGM) in Leeton earlier this month, where our 2017 Annual Report and Annual Review were presented. Both publications can be downloaded from our website.

A motion of no confidence in the MI Board was comfortably defeated. At the meeting shareholders also voted in favour of appointing Kaye Dalton as an Independent Director for a further three-year term. Kaye has been active within the water sector, including in policy, agriculture and infrastructure, for over 25 years.





Kaye has recently been involved in water reform and major infrastructure projects in both New South Wales and Victoria.

Tony Sergi, was re-elected as an A class Member Director defeating Trevor Allen and Brad Taylor. Tony has been an MI Board member for the past 12 years.

Nayce Dalton, was re-elected unopposed as a B class Member Director. Nayce has been an MI Board member for the past 4 years, holding the position of Deputy Chairman for the past 2 years.



There was an extended customer and shareholder questions session at the AGM covering: pricing changes, communication improvements and understanding modernisation impacts.

IHS customers

Help minimise supply interruptions

We have implemented several system improvements to minimise the chance of blowouts and supply interruptions to customers that are supplied by our pressurised pump systems. IHS customers can assist us by turning their systems on and off slowly. The sudden opening or closing of valves or solenoids is one major cause of blowouts and supply interruptions.

Tip to lower costs

Off-peak charges are four times lower than peak charges. The peak period is weekdays between 7am-10pm, and the off-peak period is all other times. Take advantage of off-peak and limit your overall energy use.

Accounts overdue

Unpaid IHS energy accounts are now overdue, and interest accrues on these accounts. If you would like to discuss payment options, including payment plans, please contact us on (02) 6962 0200.

Weeds update

Weather conditions for weed growth are optimal at this time of the year. We are well into our annual weeds management schedule, which is determined by our monitoring programs

and by notifications from MI staff, customers, local councils and the community.

You can assist us by reporting outbreaks of any noxious weeds, especially Alligator weed and Sagittaria, by calling us on (02) 6962 0200.

Complete an online survey to help tackle the impact of rising energy prices on irrigators

The National Irrigators Council has been working as part of the Agricultural Industries Energy Taskforce, to help irrigators get a better price from retailers for their energy. The survey below is part of this.

The survey will help build a profile of the characteristics of energy use in irrigation. That profile will then be used to build a case to retailers that irrigators should be offered a rate which recognises that pumping water does not have the same peak demand characteristics as air-conditioning. It will also assist in determining if demand management is possible using new technology, or if it is possible to form a buying group of irrigators.

Please show your support by clicking on the following link to fill out the survey: <https://www.surveymonkey.com/r/AEITF-irrigation>

Snake Bite First Aid

As the weather heats up and snakes are on the move, it's time to brush up on your snake bite first aid. Snakes do not always leave two puncture wounds, so if you think you have been bitten, take action as if you were.



If you are bitten by a snake, immediately call 000 (triple zero) and stay as calm and as still as possible until medical help arrives. Applying direct firm pressure to the site helps prevent the venom from entering the bloodstream. The 000 operator will direct you in what to do, which may include applying a pressure immobilisation bandage. Snake bites can also cause severe allergic reactions where CPR may be necessary.

To download a Fact Sheet on snake bite first aid see: <http://www.nifat.com.au/snake-bite-fact-sheet-released-australian-venom-research-unit-avru/>