

Reason for contact	Contact point	Phone number
ORDERING		
To order water (new order)	EASYWATER Phone or Online	Phone 1800 822 450 - Choose option 1#
Help with EASYWATER	MI Reception	(02) 6962 0200
CHANGES TO ORDERS		
To change an Operating Order (standard*)	EASYWATER Phone or Online	Phone 1800 822 450 - Choose option 3# to speak to a planner, or option 4# to message planner prior to 10am on day before change is required. Locate and view required order and use 'Include Message' option to send message to planner prior to 10am on day before change is required.
To cancel or change a Pending Order (standard*)	EASYWATER Phone or Online	Phone 1800 822 450 - Choose option 3# to speak to a planner, or option 4# to message planner prior to 10am on day before change is required. Locate and view required order and use 'Include Message' option to send message to planner prior to 10am on day before change is required.
Urgent changes to Operating Order	Phone your Division Operator	Division Operator contact details or see White Pages under Murrumbidgee Irrigation
Urgent changes to Pending Order	Phone your Division Operator	Division Operator contact details below
To shut down early, due to rain (urgent*)	Phone your Division Operator	Division Operator contact details below
OTHER MATTERS		
Non-urgent matters	Your planner via EASYWATER Phone or Online	Phone 1800 822 450
To report a delivery problem -6am to 6pm	Phone your Division Operator	Division Operator contact details below
To report a delivery problem after hours	Irrigation Services and faults	(02) 6962 0262
To report a maintenance problem Business hrs: Mon - Fri. 8:30am to 5pm	Customer Administration	(02) 6962 0200
To enquire about an account Business hrs: Mon - Fri. 8:30am to 5pm	Customer Administration	(02) 6962 0200

Division Operators

Division	Phone
MC02	0409 535 281
MCO3	0409 535 280
MC04	0409 535 282
MC05	0409 535 286
MC06	0409 535 227
MC07	0409 535 230
MC08	0409 535 232
MC10	0409 535 273
ST01	0427 660 078
ST02	0427 660 079
WW01	0427 660 080
Merungle Hill	MC04
Corbie Hill	MC05