



## Schedule of Charges 2023-24

Effective 1 July 2023 to 30 June 2024

### Access Charge (excludes Towns Main Supply)

Connection Type	Flow Rate	Charge	Cudgel Creek	Notes
Unmetered	-	\$1,437	\$958	Recovers the cost of operating and maintaining outlets to a property. The charge applies for each outlet on the property. Flow Rate refers to the design flow rate of the outlet.
Mechanical Meter	-	\$1,629	-	
Low Flow Meter	0-1ML/day	\$1,860	-	
Small Meter	0-6ML/day	\$2,111	\$1,407	
Medium Meter	2-15ML/day	\$2,296	\$1,531	
Medium Large Meter	2-30ML/day	\$2,822	-	
Large Meter	2-60ML/day	\$3,260	-	
Extra Large Meter	2-100ML/day	\$3,659	-	
Custom Meter	>100ML/day	\$4,191	-	
Meter only (inc pumping licences)	Variable	\$1,987	\$1,325	

### Network and Usage Charges (excludes Towns Main Supply & Cudgel Creek)

Charge type	Charge	Notes
Customer Account	\$396 inc GST per account	This charge covers the cost of account administration and is applied at the customer account level.
Delivery Entitlement (DE)	\$10.76 per DE	Recovers the cost of operating and maintaining channels and infrastructure.
Usage	\$12.71 per ML	The cost for delivery of water, up to 100% of the customer's Delivery Entitlements.
Excess Usage	\$23.47 per ML	The cost for delivery of water, where usage is in excess of 100% of the customer's Delivery Entitlements, up to 120% of Delivery Entitlements (Usage \$12.71 + Delivery Entitlement \$10.76 per ML).
Casual Usage	\$35.21 per ML	Casual Usage applies to water deliveries in excess of 120% of the customer's Delivery Entitlements or where the customer does not hold any Delivery Entitlements.
Casual Usage Rebate	\$11.74 per ML	A casual usage rebate is available to customers located in parts of the system where no DEs are available to be issued.
Pressurised Supply Systems		The electricity costs incurred to operate IHS pump stations. The information to determine the Energy charge is based on the location of the pump station, the amount of electricity used and the time of day it was used. Charges are calculated every 6 months with customers billed as soon as practicable. Pump station energy charges will be published on MI's website at that time. Customer usage information is available in EasyWater.
Energy – Peak & Shoulder Weekdays 7:00am-10:00pm	\$80 to \$410 per ML inc GST	
Energy – Off-Peak All other times	\$20 to \$100 per ML inc GST	
Filtration (per ML used)	\$13.73 inc GST	Filtration charges apply to Stanbridge Pump Stations only.

### Network and Usage Charges – Towns Main Supply and Cudgel Creek

Category	Customer Account	Delivery Entitlement	Usage	Excess Usage*	Casual Usage^	Notes
Towns Main Supply	\$396	\$26.32	\$12.71	-	-	Towns have Special Purpose Access Licences with higher access priority than other customers.
Cudgel Creek	\$396	\$7.68	\$12.71	\$15.65	\$23.47	Cudgel Creek customers will transition to full fees in 2024/25. See General Information for details.

\*The cost for delivery of water, where usage is in excess of 100% of the customer's Delivery Entitlements, up to 120% of Delivery Entitlements.

^Casual Usage charge is applied to water deliveries in excess of 120% of the customer's Delivery Entitlements or where the customer does not hold any Delivery Entitlements.

### Environmental Watering – NSW Environment & Heritage Group only

Customer Account	Conveyance Contribution (per ML)	Water Usage (water delivery charge only)	Asset Maintenance
\$396	0.15ML + per ML delivered	\$12.71	At cost + GST

## Government Bulk Water Recovery Charges – for the period 1 July 2023 to 30 June 2024

Bulk Water Charges are regulated State Government charges determined by IPART and passed through to all customers.

	Fixed Charges (per ML of Water Entitlement)		Usage Charges (per ML of water used)
	High Security	General Security	
WaterNSW Charges	\$4.69	\$1.61	\$5.59
Rural Murray Darling Basin Charges	\$2.09	\$0.72	\$0.42
WAMC Murray Darling Basin Charges	\$0.73	\$0.73	\$0.32
WAMC Charges collected by WaterNSW	\$1.13	\$1.13	\$0.83
<b>Total Charges collected by WaterNSW</b>	<b>\$8.64</b>	<b>\$4.19</b>	<b>\$7.16</b>
<b>Conveyance</b> (recovery of conveyance licence charge, net of the Irrigation Corporation & Districts Rebate)			<b>\$1.07</b>

### Prudent Discounts

Prudent discounts are applied to some customers that are able to pump directly from the Murrumbidgee River and would not otherwise use our services. Prudent discounts lower the fixed costs for all customers by increasing network utilisation and revenue for the business.

Usage Charges	
Usage 18,905 – 28,905 ML	\$21.03 per ML
Usage > 28,906 ML	\$19.78 per ML

### Other Charges

Charge Type	Charge
<b>Garden Licence – Small</b> (includes up to 2ML water allocation)	\$2,107 per annum
<b>Garden Licence – Large</b> (includes up to 4ML water allocation)	\$2,760 per annum
Delivery of water for household and domestic use only	A discount of 50% is applied for licences installed after 1 January 2024.
<b>Residential Connection – Small</b>	\$1,607 per annum
<b>Residential Connection – Large</b>	\$1,760 per annum
	Government bulk water fixed charges billed separately.
<b>Drainage Reuse Licence</b>	\$7.54 per ML (minimum \$234 per water year)
<b>Tanker Fill</b> – filling of a water tanker direct from water source, up to 10,000L. Excludes Council tanker fills.	\$70 per load
<b>Locking and Unlocking of Unmetered Supply for Water Allocation transfer</b>	\$106 inc GST per application
<b>Water Usage Outlet Investigation</b>	\$318 inc GST per application
<b>Waste Water Discharge</b>	Waste Water is defined in MI's Drainage Use Rules
Application	\$1,060 inc GST per application
Renewal	\$848 inc GST per annum
Incident investigation	\$424 inc GST per incident
Incident investigation - Labour (per hour)	At cost + GST
Incident investigation - Laboratory	At cost + GST, capped at \$13,000 inc GST
<b>Connection</b>	Physical connection/disconnection of the customer to/from the Murrumbidgee Irrigation network. The costs will be determined at the time of connection or disconnection on a case-by-case basis depending on location and engineering requirements. Customers will be advised of the costs prior to the commencement of Works.
<b>Disconnection</b>	
<b>Capital Contribution to infrastructure</b>	A capital contribution made by a customer participating in an expansion project, in exchange for receiving additional flow rate share. The additional flow rate share will be in proportion to the capital contribution. The cost for each ML of additional flow rate share will be published prior to invoicing.
<b>Capital Contribution to infrastructure – Sturt Benerambah Expansion Project</b>	A capital contribution made by customers participating in the Sturt Benerambah expansion project, in exchange for receiving additional flow rate share. The additional flow rate share will be in proportion to the capital contribution, at a rate of \$12,375 (inc GST) for each ML of additional flow rate share.
<b>Interest</b> – Charged on accounts from the date which the debt becomes due	Interest is charged at the post-judgment interest rate set by the NSW Supreme Court on debts that have fallen overdue or debts that have defaulted on agreed payment arrangements. For debts under agreed payment arrangements, interest is charged at the pre-judgment interest rate set by the NSW Supreme Court.

## General Information

**This Schedule of Charges should be read in conjunction with our Schedule of Fees, Charges Rules and our Contracts. The following can be found by visiting [www.mirrigation.com.au](http://www.mirrigation.com.au).**

The Schedule of Charges is valid for the period 1 July 2023 to 30 June 2024. This is the date from which each individual charge applies unless otherwise specified.

### How are the charges determined?

Murrumbidgee Irrigation runs an integrated network of 3,500km of supply and drainage infrastructure. Underpinning this infrastructure is a network of a mostly fixed assets which drive the majority of our cost base. These fixed costs relate to the size and amount of assets MI owns with the costs charged to customers based on the size and number of assets as well as the supply, maintenance and upgrades performed on these assets.

Cudgel Creek customers are currently in transition to full services which will be complete by 2024/25, hence the difference in access, network and usage charges.

Capital contributions charges for expansion projects are determined by taking into account the market value of delivery entitlements on that system, as well as calculating the total capital cost of the project, less the portion underwritten by Murrumbidgee Irrigation and apportioning it per ML of flow rate share available. The capital costs underwritten by Murrumbidgee Irrigation are calculated using board approved parameters to ensure a benefit to all customers.

Our Board reviews our pricing structure annually and periodically undertakes an independent economic analysis of cost drivers and network costs. Customer participation is invited throughout this process.

Feedback on our network services is welcome at any time by contacting us. This feedback helps us to identify areas for network development, reconfiguration or retirement and to prioritise our asset management program.

### Government bulk water recovery charges

The Government bulk water recovery charges relate to the Murrumbidgee Regulated River and the Water Sharing Plan for the Murrumbidgee Regulated River Water Source 2016. Murrumbidgee Irrigation may recover these charges under the Water Entitlements Contract and the Water Delivery Contract. MI recovers the cost of the NSW Government's contribution to the Murray-Darling Basin Authority for costs related to the Murray-Darling Basin Agreement. MI also recovers the costs of on-river (bulk) water services provided by WaterNSW. The Conveyance charge is a charge to recover the water conveyance licence charge levied by WaterNSW on Murrumbidgee Irrigation, net of the Irrigation Corporation & Districts Rebate.

### When are my charges due?

- Access, Customer Account, Delivery Entitlement, Residential Connections, Government Bulk Water Recovery Charges and Unmetered Usage charges are billed annually in arrears in May.
- Usage and Prudent Discount charges are billed annually in arrears in July.
- Energy and Filtration charges are billed biannually in arrears for the periods July to December and January to June once MI has received the relevant information from the energy supplier.
- Garden Licences and Waste Water Discharge renewals are billed annually in advance in July or upon initial installation.
- Capital contribution charges (other than Sturt Benerembah Expansion Project) require a deposit upon executing an agreement and the balance payable within 28 days after issue of a final invoice at completion of the works.
- Capital contribution charges for Sturt Benerembah Expansion Project will be issued upon executing an agreement.
- Other charges are billed at the time of provision of the service.
- Interest on overdue accounts is charged from the date the debt becomes due. Interest accrues daily and is charged monthly.

Customers experiencing difficulty paying a bill by the due date should contact us on 02 6962 0200. Payment arrangement options may be available.

**What if I have a question about the charges or my bill?**

Questions and enquiries are always welcome and can be made via:

- **email** [info@mirrigation.com.au](mailto:info@mirrigation.com.au)
- **phone** 02 6962 0200
- **letter** Locked Bag 6010 Griffith NSW 2680
- or by visiting our Hanwood or Leeton Offices.

In the event of a dispute over charges, resolution mechanisms are outlined in our Contracts.