

Schedule of Charges 2024-25

Effective 1 July 2024 to 30 June 2025

Access Charge (excludes Towns Main Supply)

Connection Type	Flow Rate	Charge	Notes
Unmetered	-	\$1,489	Recovers the cost of operating and maintaining outlets to a property. The charge applies for each outlet on the property. Flow Rate refers to the design flow rate of the outlet.
Mechanical Meter	-	\$1,688	
Low Flow Meter	0-1ML/day	\$1,927	
Small Meter	0.5-6ML/day	\$2,187	
Medium Meter	1-15ML/day	\$2,379	
Medium Large Meter	2-30ML/day	\$2,924	
Large Meter	4-60ML/day	\$3,377	
Extra Large Meter	5-100ML/day	\$3,791	
Custom Meter	>100ML/day	\$4,342	
Meter only (inc pumping licences)	Variable	\$2,059	

Network and Usage Charges (excludes Towns Main Supply)

Charge type	Charge	Notes
Customer Account	\$410 inc GST per account	This charge covers the cost of account administration and is applied at the customer account level.
Delivery Entitlement (DE)	\$11.15 per DE	Recovers the cost of operating and maintaining channels and infrastructure.
Usage	\$13.17 per ML	The cost for delivery of water, up to 100% of the customer's Delivery Entitlements.
Excess Usage	\$24.32 per ML	The cost for delivery of water, where usage is in excess of 100% of the customer's Delivery Entitlements, up to 120% of Delivery Entitlements (Usage \$13.17 + Delivery Entitlement \$11.15 per ML).
Casual Usage	\$36.48 per ML	Casual Usage applies to water deliveries in excess of 120% of the customer's Delivery Entitlements or where the customer does not hold any Delivery Entitlements.
Casual Usage Rebate	\$12.16 per ML	A casual usage rebate is available to customers located in parts of the system where no DEs are available to be issued.
Pressurised Supply Systems		The electricity costs incurred to operate IHS pump stations. The information to determine the Energy charge is based on the location of the pump station, the amount of electricity used and the time of day it was used. Charges are calculated every 6 months with customers billed as soon as practicable. Pump station energy charges will be published on MI's website at that time. Customer usage information is available in MI's online water ordering facility.
Energy – Peak & Shoulder Weekdays 7:00am-10:00pm	\$83 to \$425 per ML inc GST	
Energy – Off-Peak All other times	\$21 to \$104 per ML inc GST	
Filtration (per ML used)	\$14.22 inc GST	Filtration charges apply to Stanbridge Pump Stations only.
Conveyance	\$1.29	Conveyance (recovery of conveyance licence charge, net of the Irrigation Corporation & Districts Rebate)

Network and Usage Charges – Towns Main Supply

Category	Customer Account	Delivery Entitlement	Usage	Excess Usage*	Casual Usage^	Notes
Towns Main Supply	\$410	\$27.27	\$13.17	-	-	Towns have Special Purpose Access Licences with higher access priority than other customers.

*The cost for delivery of water, where usage is in excess of 100% of the customer's Delivery Entitlements, up to 120% of Delivery Entitlements.

^Casual Usage charge is applied to water deliveries in excess of 120% of the customer's Delivery Entitlements or where the customer does not hold any Delivery Entitlements.

Environmental Watering – NSW Environment & Heritage Group only

Customer Account	Conveyance Contribution (per ML)	Water Usage (water delivery charge only)	Asset Maintenance
\$410	0.15ML + per ML delivered	\$13.17	At cost + GST

Government Bulk Water Recovery Charges – for the period 1 July 2024 to 30 June 2025

Bulk Water Charges are regulated State Government charges determined by IPART and passed through to all customers.

	Fixed Charges (per ML of Water Entitlement)		Usage Charges (per ML of water used)
	High Security	General Security	
WaterNSW Charges	\$4.86	\$1.67	\$5.79
Rural Murray Darling Basin Charges	\$2.17	\$0.75	\$0.43
WAMC Murray Darling Basin Charges	\$0.76	\$0.76	\$0.33
WAMC Charges collected by WaterNSW	\$1.20	\$1.20	\$0.89
Total Charges collected by WaterNSW	\$8.99	\$4.38	\$7.44

Prudent Discounts

Prudent discounts are applied to some customers that are able to pump directly from the Murrumbidgee River and would not otherwise use our services. Prudent discounts lower the fixed costs for all customers by increasing network utilisation and revenue for the business.

Usage Charges	
Usage 18,905 – 28,905 ML	\$21.79 per ML
Usage > 28,906 ML	\$20.49 per ML

Other Charges

Charge Type	Charge
Garden Licence – Small (includes up to 2ML water allocation)	\$2,183 per annum
Garden Licence – Large (includes up to 4ML water allocation) Delivery of water for household and domestic use only	\$2,859 per annum A discount of 50% is applied for licences installed after 1 January.
Residential Connection – Small	\$1,249 per annum
Residential Connection – Large	\$1,404 per annum Government bulk water fixed charges and customer account charge billed separately.
Tanker Fill – filling of a water tanker direct from water source, up to 10,000L. Excludes Council tanker fills.	\$70 per load
Locking and Unlocking of Unmetered Supply for Water Allocation transfer	\$110 inc GST per application
Contractual Non-Compliance Investigation	At cost + GST per hour
Meter Verification	The costs incurred in removing an in-situ meter and sending it to the manufacturer for verification at the customer's request. The costs incurred will be determined at the time on a case-by-case basis and will depend on make, location, and engineering requirements. Customers will be advised of the costs prior to the meter being removed. See notes for further details.
Waste Water Discharge Application Renewal Incident investigation Incident investigation - Laboratory	Waste Water is defined in ML's Drainage Use Rules \$2,700 inc GST per application \$1,680 inc GST per annum At cost + GST At cost + GST, capped at \$13,000 inc GST
Connection Disconnection	Physical connection/disconnection of the customer to/from the Murrumbidgee Irrigation network. The costs will be determined at the time of connection or disconnection on a case-by-case basis depending on location and engineering requirements. Customers will be advised of the costs prior to the commencement of Works.
Capital Contribution to infrastructure	A capital contribution made by a customer participating in an expansion project, in exchange for receiving additional flow rate share. The additional flow rate share will be in proportion to the capital contribution. The cost for each ML of additional flow rate share will be published prior to invoicing.

Capital Contribution to infrastructure – Sturt Benerembah Expansion Project	A capital contribution made by customers participating in the Sturt Benerembah expansion project, in exchange for receiving additional flow rate share. The additional flow rate share will be in proportion to the capital contribution, at a rate of \$12,375 (inc GST) for each ML of additional flow rate share. This project is only available to customers located downstream of the intersection of Gum Creek Road and Lockhart Road.
Capital Contribution to infrastructure – Warburn Tabbita Expansion Project	A capital contribution made by customers participating in the Warburn expansion project, in exchange for receiving additional flow rate share. The additional flow rate share will be in proportion to the capital contribution, at a rate of \$18,150 (inc GST) for each ML of additional flow rate share.
Interest – Charged on accounts from the date which the debt becomes due	Interest is charged at the post-judgment interest rate set by the NSW Supreme Court on debts that have fallen overdue or debts accounted for under agreed payment arrangements.

General Information

This Schedule of Charges should be read in conjunction with our Schedule of Fees, Charges Rules and our Contracts. The following can be found by visiting www.mirrigation.com.au.

The Schedule of Charges is valid for the period 1 July 2024 to 30 June 2025. This is the date from which each individual charge applies unless otherwise specified.

How are the charges determined?

Murrumbidgee Irrigation runs an integrated network of 3,500km of supply and drainage infrastructure. Underpinning this infrastructure is a network of a mostly fixed assets which drive the majority of our cost base. These fixed costs relate to the size and amount of assets MI owns with the costs charged to customers based on the size and number of assets as well as the supply, maintenance and upgrades performed on these assets.

Capital contributions charges for expansion projects are determined by taking into account the market value of delivery entitlements on that system, as well as calculating the total capital cost of the project, less the portion underwritten by Murrumbidgee Irrigation and apportioning it per ML of flow rate share available. The capital costs underwritten by Murrumbidgee Irrigation are calculated using board approved parameters to ensure a benefit to all customers.

Our Board reviews our pricing structure annually and periodically undertakes an independent economic analysis of cost drivers and network costs. Customer participation is invited throughout this process.

Feedback on our network services is welcome at any time by contacting us. This feedback helps us to identify areas for network development, reconfiguration or retirement and to prioritise our asset management program.

Government bulk water recovery charges

The Government bulk water recovery charges relate to the Murrumbidgee Regulated River and the Water Sharing Plan for the Murrumbidgee Regulated River Water Source 2016. Murrumbidgee Irrigation may recover these charges under the Water Entitlements Contract and the Water Delivery Contract. MI recovers the cost of the NSW Government's contribution to the Murray-Darling Basin Authority for costs related to the Murray-Darling Basin Agreement. MI also recovers the costs of on-river (bulk) water services provided by WaterNSW.

When are my charges due?

- Access, Customer Account, Delivery Entitlement, Residential Connections, Government Bulk Water Recovery Charges and Unmetered Usage charges are billed annually in arrears in May.
- Usage and Prudent Discount charges are billed annually in arrears in July.
- Energy and Filtration charges are billed biannually in arrears for the periods July to December and January to June once MI has received the relevant information from the energy supplier.
- Garden Licences and Waste Water Discharge renewals are billed annually in advance in July or upon initial installation.
- Capital contribution charges (other than Sturt Benerembah Expansion Project) require a deposit upon executing an agreement and the balance payable within 28 days after issue of a final invoice at completion of the works.

- Capital contribution charges for Sturt Benerembah Expansion Project will be issued upon executing an agreement.
- Other charges are billed at the time of provision of the service.
- Interest on overdue accounts is charged from the date the debt becomes due. Interest accrues daily and is charged monthly.
- A Meter Verification charge is payable as follows:
 - If the Meter Verification demonstrates the meter is operating within allowable tolerances, the Customer will be responsible to pay the Meter Verification charge.
 - If the Meter Verification reveals the meter is not operating within allowable tolerances, the Meter Verification charge will not be levied by Murrumbidgee Irrigation.

Customers experiencing difficulty paying a bill by the due date should contact us on 02 6962 0200. Payment arrangement options may be available.

What if I have a question about the charges or my bill?

Questions and enquiries are always welcome and can be made via:

- **email** info@mirrigation.com.au
- **phone** 02 6962 0200
- **letter** Locked Bag 6010 Griffith NSW 2680

In the event of a dispute over charges, resolution mechanisms are outlined in our Contracts.