



2020-21 SCHEDULE OF CHARGES

Effective 1 July 2020 to 30 June 2021

Access Charge (excludes Towns Main Supply and Cudgel Creek)

Connection type	Flow rate	Charge	Notes
Unmetered	-	\$1,206	Recovers the cost of operating and maintaining outlets to a property. The charge applies for each outlet on the property. Flow Rate refers to the design flow rate of the outlet.
Mechanical Meter	-	\$1,420	
Low Flow Meter	0-2 ML/day	\$1,591	
Small Meter	0-6 ML/day	\$1,840	
Medium Meter	2-15 ML/day	\$2,002	
Medium Large Meter	2-30 ML /day	\$2,460	
Large Meter	2-60ML/day	\$2,842	
Extra Large Meter	2-100ML/day	\$3,190	
Custom Meter	>100ML/day	\$3,654	
Meter only (Inc. pumping licences)	Variable	\$1,732	

Network and Usage Charges (excludes Towns Main Supply and Cudgel Creek)

Charge type	Charge	Notes
Customer Account	\$345 inc GST per account	This charge covers the cost of account administration and is applied at the customer account level. A customer with multiple accounts in the same name who receives a single invoice will be considered to have one customer account.
Delivery Entitlement (DE)	\$9.38 per DE	Recovers the cost of operating and maintaining channels and infrastructure.
Usage	\$11.08 per ML	The cost for delivery of water, up to 100% of the customer's Delivery Entitlements.
	\$20.46 per ML	The cost for delivery of water, where usage is in excess of 100% of the customer's Delivery Entitlements, up to 120% of Delivery Entitlements (Usage \$11.08 + Delivery Entitlement \$9.38 per ML).
Casual Usage	\$30.69 per ML	Casual Usage applies to water deliveries in excess of 120% of the customer's Delivery Entitlements or where the customer does not hold any Delivery Entitlements. A rebate of \$10.23 per ML will be applied to the Casual Usage charges of customers on parts of the system where no DEs are available to be issued.
Pressurised Supply Systems Energy – Peak Weekdays 7:00am-10:00pm	\$80 to \$250 per ML inc GST	The electricity costs incurred to operate IHS pump stations. The information to determine the Energy charge is only available to MI at the end of every quarter and is based on the location of the pump station, the amount of electricity used, and the time of day it was used. Customers will be billed within the range shown as soon as practicable after the end of every quarter and Pump station energy charges will be published on MI's website at that time. Customer usage information is available in EasyWater.
Energy – Off-Peak All other times	\$20 to \$65 per ML inc GST	
Filtration (per ML used)	\$11.97 inc GST	Filtration charges apply to Stanbridge Pump Stations only

Government Bulk Water Recovery Charges

Bulk Water Charges are regulated State Government charges determined by IPART and passed through to all customers.

	Fixed Charges (per ML of Water Entitlement)		Usage Charges (per ML of water used)
	High Security	General Security	
WaterNSW Charges	\$3.18	\$1.19	\$3.57
Murray Darling Basin Authority Charges	\$1.73	\$0.65	\$0.33
WAMC Charges collected by WaterNSW	\$1.41	\$1.41	\$0.94
Total Charges collected by WaterNSW	\$6.32	\$3.25	\$4.84
Conveyance (recovery of conveyance licence charge, net of the Irrigation Corporation & Districts Rebate)			\$1.36

Access, Network and Usage Charges – Towns Main Supply and Cudgel Creek

Category	Customer Account per account inc GST	Delivery Entitlement per DE	Usage per ML	Casual Usage [^] per ML	Notes
Towns Main Supply	\$345	\$22.95	\$11.08	-	Towns have Special Purpose Access Licences with higher access priority than other customers
Cudgel Creek	\$345	\$1.81	\$11.08	\$19.34	Customers along Cudgel Creek receive only limited offtake services.

[^]Casual Usage charge is applied to water deliveries in excess of 120% of the customer's Delivery Entitlements or where the customer does not hold any Delivery Entitlements

Prudent Discounts

Prudent discounts are applied to some infrastructure services to attract customers that would not otherwise use our services. Prudent discounts lower the fixed costs for all customers by increasing network utilisation and revenue for the business.

Usage charges	
Usage 18,905 – 28,905ML	\$18.49 per ML
Usage ≥28,906ML	\$17.40 per ML

Environmental Watering Charges – for the delivery of environmental water	
Customer Account	\$345 inc GST per account
Conveyance Contribution	0.2 ML per ML delivered
Usage (water delivery charge only)	\$11.08 per ML
Asset Maintenance	At cost + GST

Other Charges

Charge type	Charge
Garden Licence – Small (includes up to 2ML water allocation)	\$1,796 per annum
Garden Licence – Large (includes up to 4ML water allocation)	\$2,343 per annum
Delivery of water for household or domestic use only	
Tanker Fill – filling of a water tanker direct from water source	\$60 per load
Drainage Reuse Licence Licences were formerly issued to customers on drains flowing south from the area of operations and outflowing to the Murrumbidgee River. No new licences are issued.	\$6.91 per ML (minimum \$219 per water year)
Locking and Unlocking of Unmetered Supply for Water Allocation transfer	\$92 inc GST per application
Water Usage Outlet Investigation	\$276 inc GST per investigation
Waste Water Discharge Application Renewal Incident investigation Incident investigation - Labour (per hour) Incident investigation - Laboratory	Waste Water is defined in MI's Drainage Use Rules \$920 inc GST per application \$736 inc GST per annum \$368 inc GST per incident At cost + GST At cost + GST, capped at \$12,000 inc GST
Capital contribution to infrastructure Connection Disconnection	Physical connection/disconnection of the customer to/from the Murrumbidgee Irrigation network. The costs will be determined at the time of connection or disconnection on a case by case basis depending on location and engineering requirements. Customers will be advised of the costs prior to the commencement of Works.
Interest - Charged on accounts from the date which the debt becomes due	Interest on overdue accounts is charged at the post judgment interest rate set by the NSW Supreme Court. For debts under agreed payment arrangements, interest is charged at the pre judgment interest rate set by the NSW Supreme Court.

GENERAL INFORMATION

This Schedule of Charges should be read in conjunction with our Schedule of Fees, our Water Entitlements and Water Delivery Contracts and the Charges Rules - all of which are available on our website

The Schedule of Charges is valid for the period 1 July 2020 to 30 June 2021. This is the date from which each individual charge applies unless otherwise specified.

How are the charges determined?

Murrumbidgee Irrigation's cost base is largely fixed and relates to the size and number of infrastructure assets we own and maintain. We run our 3,500km of supply and drainage infrastructure as an integrated network which means that customer charges do not vary based on location. Our access and network charges are essentially based on the size and number of assets and customer connections.

Our Board reviews our pricing structure annually and periodically undertakes an independent economic analysis of cost drivers and network costs. Customer participation is invited throughout this process.

Feedback on our network services is welcome at any time by contacting us. This feedback helps us to identify areas for network development, reconfiguration or retirement and to prioritise our asset management program.

Government bulk water recovery charges

The Government bulk water recovery charges relate to the Murrumbidgee Regulated River and the Water Sharing Plan for the Murrumbidgee Regulated River Water Source 2016. Murrumbidgee Irrigation may recover these charges under the Water Entitlements Contract and the Water Delivery Contract. MI recovers the cost of the NSW Government's contribution to the Murray-Darling Basin Authority for costs related to the Murray-Darling Basin Agreement. MI also recovers the costs of on-river (bulk) water services provided by WaterNSW. The Conveyance charge is a charge to recover the water conveyance licence charge levied by WaterNSW on Murrumbidgee Irrigation, net of the Irrigation Corporation & Districts Rebate.

When are my charges due?

Access, Customer Account, Delivery Entitlement, Government Bulk Water Recovery Charges and Unmetered Usage charges are billed annually in arrears in May.

Usage charges are billed annually in arrears in July.

Energy charges are billed quarterly in arrears once MI has received the relevant information from the energy supplier.

Garden Licences are billed annually in advance in July.

Other charges are billed at the time of provision of the service.

Interest on overdue accounts is charged from the date the debt becomes due. Interest accrues daily and is charged monthly.

Customers experiencing difficulty paying a bill by the due date should contact us on 02 6962 0200. Payment arrangement options are available.

What if I have a question about the charges or my bill?

Questions and enquiries are always welcome and can be made via:

- **email** info@mirrigation.com.au
- **phone** 02 6962 0200
- **letter** Locked Bag 6010 Griffith NSW 2680

or at either of our Hanwood or Leeton Offices.

In the event of a dispute over charges, resolution mechanisms are outlined in our Contracts, which include mediation and expert determination.