

WATER ALLOCATIONS

NSW Department of Planning, Industry & Environment as at 17 February 2020:

- Stock & Domestic 100% • Towns 100%
- High Security 95% • General Security 6%
- MI +2% to eligible customers.

STORAGES 11 March 2020:

- Burrinjuck 37% • Blowering 39%

EASYWATER www.mirrigration.com.au

- Freecall 1800 822 450

MI WATER FLOWS

	February (ML)	YTD (ML)
Deliveries	31,594	247,177
Trade IN	3,787	60,071
Trade OUT	6,342	111,004
Trade Internal	8,612	142,247

1% allocation enhancement

Allocation enhancements are issued from efficiency savings to support productive agriculture in the region and encourage activities that provide further efficiency savings.

This 1% enhancement is additional to the 1% issued in October 2019. It has been made after a review of our operations which identified some further savings available to share with our customers.

The efficiency savings are as a result of:

- Our investment in infrastructure, particularly the modernisation of our core delivery network.
- Customers working with us to schedule their orders to optimise water delivery efficiency.
- Our unauthorised access program which is recovering water and removing unauthorised access points.

Eligible customers are irrigation customers (excluding Towns, S&D and Cudgel customers) who have more than 250DEs and who have paid their annual accounts as at 11 March 2020.

For those customers with financial arrangements in place or unpaid annual accounts, who finalise the payment of their accounts by 31 March 2020,

the 1% enhancement will be applied to your account on 3 April 2020.

Overdraft back by popular demand

Use Murrumbidgee Irrigation's Overdraft, and you can finish this season by using next year's water allocation this year. Beat the cost of temporary water at only \$40 per megalitre. Use water up to 5% of your Delivery Entitlements.

The offer ends 30 June 2020, and an application fee \$140 (Inc GST) applies.

To take advantage of this offer phone (02) 6962 0200 or email info@mirrigration.com.au.

Further information about Overdraft, including the eligibility criteria, is on our website www.mirrigration.com.au

MI App- get in touch with the press of a button

We understand that it may not always be convenient to call during business hours, so the MI App allows you to check any time of the day or night where your application or inquiry is up to.

How do I get the MI App?

1. Contact us on (02) 6962 0200 to set up your login details.
2. Download the MI App on your mobile phone, laptop, or both. It is available on Android and Apple devices, through the App Store (www.apple.com/au/ios/app-store/) and Google Play (play.google.com/store).
3. Enter your login details to begin using the MI App.



Next stage automation is here

We are currently testing the next stage of our automation program on a selection of customer outlets.

Irrigator John Andriolo said the features of the next stage were making the water ordering process much easier.

"So far so good," he said. "Before we switched across to the Demand Management System, I was a bit worried about how everything would go with making changes to our order, but everything is running fine."

"I was out in the paddock the other morning and realised I needed a bit more water, so I put an order change in and had it by that afternoon."



Photo: John Andriolo and MI Engagement Officer Silvano Guidolin

Next stage automation will be rolled out across the rest of the network from June 2020.

An engagement officer will contact you before the automation feature is enabled on your outlet, so there is no need to do anything at this stage.

If you would like more information, please contact us on (02) 6962 0200.