



POSITION DESCRIPTION

Position details			
Position	Water Operations Technician Trainee	Group	Operations
Reports to	Lead – Water Team	Location	Various
Leadership level	N/A	Review date	
Direct Reports:	Nil	Employment type	Full time hours (shift work) Term Contract
Indirect reports	Nil	Approved by	

Purpose of the role
To develop skills in the operation of MI's water delivery systems, whilst providing reliable delivery of water services that meet customer needs in a safe, compliant and cost-effective manner.

Snapshot
<p>At Murrumbidgee Irrigation, our job is to deliver the best possible service to our customers, at a fair price and in the best possible way.</p> <p>The Water Delivery team is responsible for the efficient operation of our water delivery and drainage services, including water storage management and seasonal supply forecasting. This means delivering the right amount of water at the right times without service interruptions.</p> <p>The Water Operations Technician Trainee is responsible for assisting the Water Delivery team with delivering water to the customer when they need it and in the most efficient way. This includes ensuring that: water deliveries meet customer need timing & flow-rate needs; customers are supported to gain maximum benefits from investments in system modernisation & automation; and, MI maximises water available to customers via minimising water loss associated with delivery activities.</p>

Major Accountabilities	Outcomes
Safety	
<ul style="list-style-type: none">Drive and support the evolution of a safety-focused culture within MI by ensuring effective, best-practise systems and procedures are in place and consistently followed, and by promoting and reinforcing a strong safety focus	<ul style="list-style-type: none">Safety accountability is front of mind in all activities.Contribution to improved workplace safety, consistently employ best-practice WHS methods, and achieve or exceed MI's safety targets
Values and Behaviours	
<ul style="list-style-type: none">Support MI values (Teams, Respect, Accountability, Customers, Integrity) in all activities and interactions.	<ul style="list-style-type: none">Staff member brings an open and enquiring mind, seeking to learn and grow both personally & professionally.Staff member works collaboratively as part of One-Team MI to achieve business & personal goals.Staff member takes personal accountability for their behaviour and how they interact with other staff, customers & stakeholders – demonstrating a positive and professional attitude in their work.

	<ul style="list-style-type: none"> Staff member demonstrates they are trustworthy and reliable in the delivery of their tasks, whilst seeking advice and support when needed to ensure quality outcomes in a safe way.
Water Delivery	
<ul style="list-style-type: none"> Support the daily operation of water delivery systems with a focus on efficiency and reduction of costs/water losses 	<ul style="list-style-type: none"> Achieve customer service level requirements with minimal wastage to improve business performance
<ul style="list-style-type: none"> Monitor and assess the condition of water delivery systems and assets to identify maintenance requirements 	<ul style="list-style-type: none"> Minimise or eliminate interruptions to supply caused by preventable system issues
<ul style="list-style-type: none"> Build the skills to conduct Level 1 maintenance tasks on automated and non-automated water delivery assets 	<ul style="list-style-type: none"> Achieve customer service levels and system efficiencies
<ul style="list-style-type: none"> Understand and comply with business protocols and industry regulations 	<ul style="list-style-type: none"> Compliance with irrigation regulations and company policies
<ul style="list-style-type: none"> Fulfill the requirements for Certificate III in Irrigation Technology, Water Industry Operations or equivalent 	<ul style="list-style-type: none"> Competent and technical/automation skills-based approach to water delivery services

Skills and Experience	
Essential	
<ul style="list-style-type: none"> Enquiring mind, willingness to learn and grow and contribute in a positive team environment Ability to work independently and in a safe manner. Ability to do moderate levels of physical activity, manual handling and physical tasks. Ability and commitment to work towards obtaining a certified traineeship in Irrigation Technology, Water Industry Operations or equivalent. Intermediate computer skills Swimming certificate – competent to swim 25 metres Current 'C' class motor vehicle licence 	
Desirable	
<ul style="list-style-type: none"> Knowledge of safe work practices 	
<ul style="list-style-type: none"> Higher School Certificate 	
<ul style="list-style-type: none"> Aptitude for technology 	

Decisions expected	Decisions referred/recommended
Safety requirements	Call "stop" to work viewed to be unsafe. Recommend improvements to safety protocols.
Scheduling of daily workload in line with agreed priorities	Recommend changes to priorities to improve customer and business outcomes

Key relationships	
Lead – Water Team	Receive direction; provide information and updates on current work
Senior Coordinator – Water Delivery	Provide information and updates on current work and understanding of business systems and processes
Operations team members	Plan, liaise and provide information
Customers	Inform and assist

Other information

- The incumbent will work a roster arrangement during the Irrigation Season
- There will be a requirement to undertake travel within and outside the Riverina
- From time to time this position may be reassigned to other tasks, teams, special projects, etc. within skill level, competency and experience, to meet short-term operational needs.